Mayor's Upper Window

Arthur Green, Mayor



Coming Soon! New Elkton Utilities Online Customer Portal

City of Elkton Utilities will be upgrading our utility billing software tentatively scheduled to go live on March 25, 2022. With the new billing software, a new online Customer Portal will now be available! The portal will be accessible through our website at <u>www.elktonky.com</u> as soon as it goes live. Here are just a few new features included with the new billing software and online Customer Portal:

- You can now go paperless and sign up to receive your Elkton Utilities bill, delinquent notices, and payment reminders by e-mail and/or text message. More information will be coming soon on how to sign up for email and text billing and reminders.
- Pay online using a credit card, debit card, or e-check.
- Pay by phone any time of the day! Elkton Utilities will have a dedicated automated phone line to pay your bill over the phone 24 hours a day, seven days a week.
- View your current and previous billing information online.

Note: Effective March 25, 2022, there will be a convenience fee added to all payments made by credit or debit card. This will be for all debit/credit card payments made in City Hall, online, or over the phone. The fee will be \$2.25 per debit/credit card transaction. This fee covers the cost the credit card companies charge to process a debit/credit card payment and will go directly to the credit card company, not to the city.

Free payment options:

- You can still sign up at City Hall for automatic bank draft payments. Complete the Preauthorized Payments Agreement and your Elkton Utilities payment will be automatically drafted from your checking or savings account on the 5th of each month.
- Through the new online Customer Portal or dedicated phone payment line, you can pay by e-check at no cost.
- You will still be able to pay by cash or check in City Hall or drop off a check payment in the drop box in the City Hall foyer.



Contact Us:

Elkton City Hall and Utilities

71 Public Square Elkton, Kentucky 42220 Ph: 270-265-9877 Email: cityhall@elktonky.com

Elkton Police Department

73 Public Square Elkton, Kentucky 42220 Ph: 270-265-9879

City Council Meetings:

2nd Thursday Every Month at 6 PM At City Hall, 71 Public Square

All meeting dates and times are posted on our events calendar at www.elktonky.com.

City Hall will be closed Monday, February 21, for President's Day.



Longtime Elkton resident Horace B. Foster celebrated his 90th birthday on February 21, 2022, a day declared by Mayor Arthur Green as Horace B. Foster Day! Mr. Foster is a Korean War Veteran, longtime member of Mt. Zion CME Church, and worked for many years at Harper Farms in Allensville. Join us in honoring this remarkable gentleman!



Welcome Travis Power!

Travis Power is the new employee at the Wastewater Treatment Plant. Travis is originally from Elkton and graduated from Todd County High School. Travis enjoys hunting, fishing, and enjoys spending time with his family. Travis said he is excited to be off Midnights so he can spend more time with his kids. Travis is excited to work for the citizens of Elkton. Welcome to the team Travis!

Opening Soon!

RAMILY DOLLAR.



Family Dollar & Dollar Tree on North Main and Pearl Vison on the Square.

Congratulations to Justin Moberly

Justin spent time in January testing and becoming certified in Wastewater Collection II.

Covid is still widespread in our community. Please consider getting your shot, and/or your booster. Take the necessary steps to protect yourself and your family. Please consult with your health care provider to discuss the Covid shot and treatments. We want everyone to be safe and healthy.

I'm ready for Spring and the groundhog prognosticated 6 more weeks of winter. <u>Spring is coming, Daylight Savings time starts on March 13th and the first day of Spring is</u> <u>March 20th</u>. We have had some extreme weather, but no severe problems in Elkton because of the weather. I was reminded of a Nursery Rhyme about weather and think it fits our situation.

> Whether the weather be fine Or whether the weather be not, Whether the weather be cold Or whether the weather be not! We'll weather the weather, Whatever the weather

Whether we like it or not!



Let's count our blessing!