# Arthur Green, Mayor



## Contact Us:

## <u>Coming Soon! New Elkton Utilities Online Customer Portal</u>

### <u>Please note, the "go live" date for the billing software and</u> <u>Customer Portal has been delayed until about April 28<sup>th</sup>.</u>

City of Elkton Utilities will be upgrading our utility billing software tentatively scheduled to go live on <u>April 28, 2022</u> March 25, 2022. With the new billing software, a new online Customer Portal will now be available! The portal will be accessible through our website at <u>www.elktonky.com</u> as soon as it goes live. Here are just a few new features included with the new billing software and online Customer Portal:

- You can now go paperless and sign up to receive your Elkton Utilities bill, delinquent notices, and payment reminders by e-mail and/or text message. More information will be coming soon on how to sign up for email and text billing and reminders.
- Pay online using a credit card, debit card, or e-check.
- Pay by phone any time of the day! Elkton Utilities will have a dedicated automated phone line to pay your bill over the phone 24 hours a day, seven days a week.
- View your current and previous billing information online.

# Note: Effective April 28, 2022 March 25, 2022, there will be a convenience fee added to all utility payments made by credit or debit card. This will be for all debit/credit card payments made in City Hall, online, or over the phone. The fee for utility payments will be \$2.25 per debit/credit card transaction. This fee covers the cost the credit card companies charge to process a debit/credit card payment and will go directly to the credit card processing company, not to the city.

#### Free payment options:

- You can still sign up at City Hall for automatic bank draft payments. Complete the Preauthorized Payments Agreement and your Elkton Utilities payment will be automatically drafted from your checking or savings account on the 5<sup>th</sup> of each month.
- Through the new online Customer Portal or dedicated phone payment line, you can pay by e-check at no cost.
- You will still be able to pay by cash or check in City Hall or drop off a check payment in the drop box in the City Hall foyer.

### **<u>City of Elkton Payments:</u>**

The new upgrade will also allow payment of city property taxes, fire department memberships, and more city government payments through the city's website. Due to VISA rules, there is a different fee for city government payments. Effective <u>April 28, 2022</u> <u>March 25, 2022</u>, there will be a convenience fee of 2.75% plus \$0.25 per transaction added to all payments made by credit or debit card. However, you will also be able to pay by e-check online at no cost.

Elkton City Hall and Utilities 71 Public Square Elkton, Kentucky 42220 Ph: 270-265-9877 Email: cityhall@elktonky.com

#### **Elkton Police Department**

73 Public Square Elkton, Kentucky 42220 Ph: 270-265-9879

#### **City Council Meetings:**

2<sup>nd</sup> Thursday Every Month at 6 PM At City Hall, 71 Public Square

All meeting dates and times are posted on our events calendar at www.elktonky.com.



Congratulations to city employee Emma Petrie, who is a senior at Todd Central High School. Emma has advanced to the National Beta scholarship semi-final round after placing among the top 100 of 252 recipients nationally as a National Beta Club semi-finalist. Emma is guaranteed to receive at least \$1000 from the National Beta Scholarship Program but has the potential to vie for one of the top 5 awards of \$20,000, \$15,000, \$10,000, \$8,000, or \$6,000 in phase 2 of the application process. Emma also received the Kentucky 4-H Gold Achievement Program Award, which is the top 30 high schoolers in KY in the 4-H Achievement Program. She will represent Todd County 4-H and Kentucky 4-H at the National 4-H Congress in Atlanta, GA this November.





April 2<sup>nd</sup>— Noon— 3PM at the Milliken Memorial Community House

Free kids activities to start off the Easter Celebration and gospel music concert

If you would like to set up a free activity booth, Please Call Megan at 270-265-9879

April 4<sup>th</sup>—The Start of Daily Easter Egg Hunts!

Eggs will be hidden throughout the day, Donation of Eggs are needed to help supply the week long egg hunt.

<u>April 9<sup>th</sup></u>—Egg Hunt throughout Elkton.

If you would like to donate a Easter Basket for a Winning Eggs or Easter Egg Fillings, Items can be dropped off at the Elkton Police Department or can be picked up.

### **Summer Concerts:**

Saturday, June 18, 2022 – Band To Be Announced

Saturday, July 16, 2022 – Tina Brown Band



Celebration on the Square!

Sunday, July 3rd



Memories of Elkton Parade Saturday, May 14th at 2 pm

# **Cruise In on Public Square**

Kick Off with Concert to be Announced – Saturday, May 28, 2022