Beginning March 7th, 2024, we will no longer be mailing out late notices for delinquent bills. Instead, we will be utilizing our advanced notification system to promptly and efficiently notify customers of any outstanding balances. This system will not only streamline the communication process but also ensure that you receive timely updates about your billing status.

The notification system will not be limited to be billing matters. We are excited to announce that it will also be employed to keep you informed about various community services/events, and garbage pickup schedules. This enhancement in our communication approach is aimed at creating a more connected and informed community.

Here are some key points to note:

1. **Billing Notifications:**  You will receive timely alerts through our notification system if there are any outstanding balances on your account.
2. **Garbage Pickup Schedules:** The notification system will keep you informed about garbage pickup delays, ensuring that you never miss a collection day.
3. **Community Services and Events:** Stay updated on various community services and events happening in Elkton through our notification system. Whether it’s a local event, a service initiative, or important community news, you’ll be in the loop.

We believe that this transition to a more efficient and environmentally friendly communication method will benefit everyone in the Elkton community. If you have any questions or concerns about this change, please do not hesitate to contact City Hall.

Thank you for your understanding and cooperation as we work towards creating a more connected and informed Elkton community.

**Please complete the following portion and return to City Hall or email kbright@elktonky.com.**

**Name on Account**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Physical address**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Cell Phone #:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Text

**Home Phone #:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Text

**Work Phone #:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Choose 1 Primary Phone Cell Home Work**

**Email Address**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Choose 1 Preferred Method of Contact**: Voice Calls

Text Messages

Email